

	<b>L #</b>	<b>Hits</b>	<b>Search Text</b>	<b>DBs</b>
<b>1</b>	<b>L1</b>	<b>16</b>	<b>"6233234"</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>2</b>	<b>L2</b>	<b>0</b>	<b>09/521,152</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>3</b>	<b>L3</b>	<b>49</b>	<b>goldstein and handbook and customer</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>4</b>	<b>L4</b>	<b>2</b>	<b>goldstein and handbook and customer adj service</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>5</b>	<b>L5</b>	<b>1191</b>	<b>709/\$.ccls. and customer adj service</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>6</b>	<b>L6</b>	<b>45</b>	<b>5 and (customer adj service).ti,ab.</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>7</b>	<b>L7</b>	<b>22</b>	<b>6 and (voice or video)</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>8</b>	<b>L8</b>	<b>0</b>	<b>20010054064.URPN.</b>	<b>USPAT</b>
<b>9</b>	<b>L9</b>	<b>9</b>	<b>6 and (camera or microphone)</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>10</b>	<b>L10</b>	<b>8</b>	<b>"contact customer service" and 709/\$.ccls.</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>11</b>	<b>L11</b>	<b>14</b>	<b>zarni.xp. and romero.xa.</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>12</b>	<b>L13</b>	<b>40</b>	<b>6018764.URPN.</b>	<b>USPAT</b>
<b>13</b>	<b>L14</b>	<b>0</b>	<b>13 and customer adj service</b>	<b>USPAT; US-PGPUB; EPO; JPO; IBM_TDB</b>
<b>14</b>	<b>L15</b>	<b>5</b>	<b>13 and (conference or chat or 709/205.ccls. or 709/204.ccls.)</b>	<b>USPAT</b>
<b>15</b>	<b>L16</b>	<b>11</b>	<b>voice adj activated near4 (browser or connection near4 (network or internet) or chat adj session)</b>	<b>USPAT</b>
<b>16</b>	<b>L17</b>	<b>6</b>	<b>6311182.URPN.</b>	<b>USPAT</b>
<b>17</b>	<b>L18</b>	<b>0</b>	<b>6618726.URPN.</b>	<b>USPAT</b>

	<b>L #</b>	<b>Hits</b>	<b>Search Text</b>	<b>DBs</b>
<b>18</b>	<b>L19</b>	<b>13</b>	("4829576"   "5732393"   "5802526"   "5819220"   "5845074"   "5915001"   "5918223"   "5960399"   "5963965"   "6101473"   "6199067"   "6243680"   "6311182").PN.	<b>USPAT</b>
<b>19</b>	<b>L20</b>	<b>9</b>	("5732393"   "5802526"   "5819220"   "5845074"   "5915001"   "5918223"   "5960399"   "5963965"   "6101473").PN.	<b>USPAT</b>
<b>20</b>	<b>L21</b>	<b>1</b>	(17 18 19 20) and customer adj service	<b>USPAT</b>